

### **GENERAL RULES OF THE CENTER**

- I. During the excursions, the participant must correctly follow the instructions of the center monitor. The center does not assume any responsibility in cases of accidents caused by reckless imprudence or premeditation on the part of the participant.
- II. By participating in any of our activities, the participant declares that he is not under the influence of alcohol or drugs nor any other type of psychotropic substance, nor does he suffer from any illness or physical condition that prevents him or her from practicing said activity.
- III. It's forbidden to collect, destroy and manipulate any element of the natural spaces visited during the excursions.
- IV. Failure to comply with all of the above results in the exclusion of the participant from the excursion and taking other measures depending on the severity of his/her actions.
- V. If the participant interrupts the activity due to circumstances beyond the control of the center or does not show up, he or she will not have any right to a refund of the total or partial amount thereof, except in cases of illness or force majeure of the participant with prior notification.
- VI. The center does not assume any responsibility in case of theft, damage or loss of personal belongings during the excursions.

### **DIVING RULES OF THE CENTER**

All the above, plus:

- I. The participant has the qualification and training necessary to carry out the dives to be performed.
- II. The participant knows and respects the maximum depth of his/her qualifications, type of breathing gas, training and experience.
- III. The participant has diving insurance. If he does not have one, he is obliged to purchase one at the diving center.
- IV. Participants with heart problems or other serious medical conditions are obliged to have a valid medical certificate issued in the last 12 months that allows them to scuba dive. The participant will also end the dive with a minimum of 50 bar in the tank.
- V. The certified diver has his/her own dive computer or watch to control time and depths and knows its management competently. If he doesn't have his/her own computer, he/she has to rent one from the diving center.
- X. Should the diver decide to break o a dive because of circumstances arising that are beyond the control of the Dive Centre, or he/she does not show up to carry out the booked activity, the paid activity will not be reimbursed. The Dive Centre has a 24 hour policy cancellation. Therefore, a 100% cancellation charge will be incurred for any activity or service not canceled at least 24 hours prior to the activity.

### **PROTECTION OF PERSONAL DATA AGREEMENT**

In accordance with Organic Act 15/1999 of 13 December on the Protection of Personal Data and Organic Act 34/2002 of 11 July on Information Society and Electronic Commerce Services, the user accepts that the personal information provided, or any other data supplied to the Dive Centre, shall be included in files belonging to the said company in order to facilitate the provision of the services requested, and to help create statistical data that will improve the quality of the services provided and expedite administration tasks.

The personal information will help the management to keep the user informed of news, events, products and services related to the Dive Centre by form of email or by any other means.

The Dive Centre complies with the principles of Act 15/1999 of 13 December on the Protection of Personal Data and therefore will endeavor to maintain the secrecy of your personal information adopting the necessary security measures against loss, unauthorized access, use and disclosure of that information.

In accordance with your statutory rights you are able to change, cancel or make a complaint. Please address your letter to: Skualo Esports d'Aventura SL, Passeig des Cap des Toll 11, 07680 Porto Cristo. You can also send an email to: karina@skualo.com. In both cases you must provide us with a method of identification such as your passport.